

## REL 237: MEDIATION & CONFLICT RESOLUTION (O)

Topics include: why conflict resolution and mediation matter; the adversarial system and mediation as an alternative; the concept of win-win; managing multiple and conflicting emotions; power, conflict, and morality; conflict styles and dysfunctional conflict practices; ethical negotiation and negotiating conflict resolutions; listening in conflict; disruptions in close relationships; a mediator's role in working through conflict; helping others manage conflict; moral, religious, and cultural conflicts; and managing moral conflicts. Topics are covered through faculty and student presentations, critical readings and discussion, and analysis and role playing of mediation case studies. Cross listed as COMM 237; Ethics option for the Leadership minor.

**Credits:** 3

**Department:** [Philosophy and Religious Studies](#)