

Student Rights under a State Authorization Reciprocity Agreement (SARA)

Students who reside in a State Authorization Reciprocity Agreement (SARA) state who have a complaint about MBU need to go through the [institution's grievance policy](#).

Students not satisfied with the outcome of MBU's grievance process involving specific allegations of fraudulent activity, including the provision of false or misleading information, may subsequently submit a complaint to the State Council for Higher Education for Virginia (SCHEV) for final resolution.

Examples of types of student complaints that may be brought to a SARA portal entity include, but are not limited to, complaints regarding accuracy of job placement data, tuition or fee information, accreditation, whether a program meets licensure requirements, or course transfer information. Grade appeals and student conduct appeals are not allowed under SARA.

State Council of Higher Education for Virginia
101 N 14th St, 9th Floor
Richmond, VA 23219