NUR 610: QUALITY IMPROVEMENT, PATIENT SAFETY

This course will introduce the science of safety and how it applies to the overall culture of safety in health systems, encompassing patients, staff, visitors, volunteers, etc. Concepts and processes involved in such improvement methodologies as PDSA cycles, Lean/Six Sigma, high reliability and resilience, and enterprise risk management will be taught. The impact of human factors on errors in health care and the role of a fair and just culture to create a learning environment will also be addressed,

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Credits: 3
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Department: Nursing