

MHA 610: QUALITY IMPROVEMENT, PATIENT SAFETY

This course will introduce the science of safety and how it applies to the overall culture of safety in health systems, encompassing, patients, staff, visitors, volunteers, etc. Concepts and processes involved in such improvement methodologies as PDSA cycles, Lean/Six Sigma, high reliability and resilience, enterprise risk management will be taught. The impact of human factors on errors in healthcare and the role of a fair and just culture to create a learning environment will also be addressed.

Credits: 3

Department: [Master of Healthcare Administration](#)